

V150 businessguardian

Voice mail and computer telephony integration server for small to medium businesses



- CTI delivers all the advantages of voice and data convergence
- Voxent Telephony Client provides 'Screen Pop' of caller details
- 'Screen Pop' from Outlook™, Goldmine™, ACT!™ or proprietary phonebook databases
- Designed specifically for the small business user
- Voicemail for up to 112 users
- Integrates with Microsoft™ Exchange™ and Small Business Server™
- Standalone mode for non-Microsoft™ installations
- Auto-attendant to answer incoming calls
- Browser-administered
- Call Logging and Call Management Options

Product Overview

When partnered with the Fourtier's BUSINESSGUARDIAN X150 or X450, BUSINESSGUARDIAN V150 provides the small to medium office with a comprehensive communications solution.

MODES

BUSINESSGUARDIAN V150 is easily configured to operate in several distinct modes.

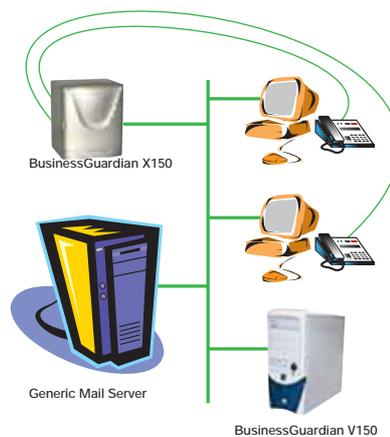
STANDALONE MODE

Voice mails are stored locally and retrieved via telephone.



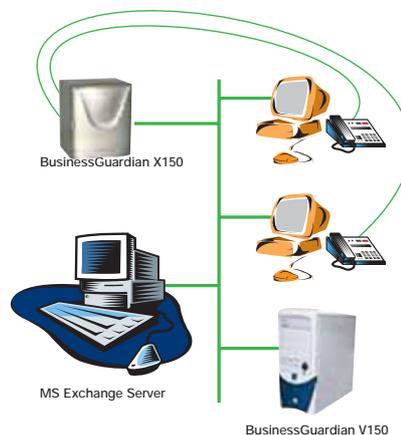
STANDALONE FORWARDING MODE

Connects remotely to an email server of choice. Voice mails are stored locally and a copy forwarded to email accounts. Voice mails can be retrieved via telephone and email.



UNIFIED MODE

Integrates with a Microsoft Exchange Server™ to provide fully unified messaging. Voice mails are stored in a single place - the Exchange Server. Voice mails can be retrieved via telephone and email.



MULTI-SITE UNIFIED MODE

Integrates with a remote Microsoft Exchange Server™ to provide fully unified messaging across a wide area connection. Voice mails stored in single place - the Exchange Server. Can be retrieved via telephone and email.

Benefits

PRODUCTIVITY

Employees benefit from improved call handling by seeing who is calling before they answer. Simple click and dial from the PC makes outgoing calls easy.

Never miss important messages. Listen to voicemails and emails² when out of the office.

Let Auto-attendant answer when the office is busy freeing up receptionist staff to help out.

COST-EFFECTIVENESS

Ensure that missed calls and subsequent missed business opportunities are a thing of the past. BUSINESSGUARDIAN V150 can store an almost limitless number of voicemail messages¹.

EASE OF USE

Easy to understand browser-based management and configuration screens. Adding, removing or altering user details achieved through simple web pages.

FUTURE-PROOF

BUSINESSGUARDIAN V150 is licensed to suit the size of your company today and tomorrow. As your company grows BUSINESSGUARDIAN V150 is easily upgraded for more users. The Fourtier's Telephony Client is included in the licence.

We are committed to continual development to ensure that the BUSINESSGUARDIAN range is, and remains, at the forefront of small to medium business communications technology.

Features

Designed to work with BUSINESSGUARDIAN X150 or BUSINESSGUARDIAN X450 PABX

Designed to work with Microsoft™ Servers with Microsoft™ Exchange

Designed to work with existing email servers

Over 2,500 hours storage¹ for messages

Voicemail Purge options¹

Scaleable to 112 users

Music on hold

CTI

Designed to work on Windows™ workstations

Incoming call 'screen pop'

Contact details from

- Outlook™
- Goldmine™
- ACT!™
- Phone book

Simultaneous call management

Click to Hold, Redirect, Hang up, Conference, Pickup

Click and dial

Do Not Disturb, Forwarding and Logon/Logoff modes

Busy Lamp field for operator

Drag and drop call transfer

VOICE MAIL

Access via telephone and email inbox

Save, Delete, Forward, Annotate, Create

Listen to emails²

Customisable greetings for normal answering and extended absence

User and Group mailboxes

Password security (4 digit PIN)

Message data and time stamp

Message waiting indication

Remote forwarding selection

- to another extension
- to an external number

Remote answer mode selection

- no answer
- answer and allow voicemail
- answer but don't allow voicemail

AUTO-ATTENDANT

Automated answering

Customisable greetings for all calls, unanswered calls and operator busy calls

Directory Services for name search

Call Queuing

ADMINISTRATION

Local and remote Browser-based configuration

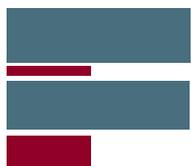
CONNECTIONS

Auto sensing 10/100 BaseT Ethernet interface

3.5mm Audio Music on hold socket

¹Note: Applies only to Standalone modes. Storage space in Unified modes will depend on disk space available on W2K or SBS Server

²Note: Uses Microsoft Text-to-Speech engine. Available only in Unified modes. Emails must be pure text



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